

About Carroll Thatcher Planning Group

We are an internationally respected workplace strategy and interior design firm, based in Ottawa, Canada.

Our goal is to provide practical and creative facility and design solutions to meet your needs. We create spaces that work for business and work for people!

This family business, founded by Carroll Thatcher in 1977, is made up of a creative and enthusiasm team of highly qualified facility managers and interior designers.

At Carroll Thatcher Planning Group, we are experts in:

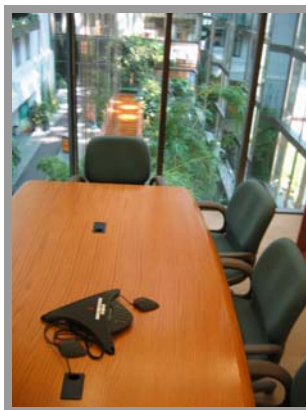
- Workplace strategy
- Determining the “right fit”
- Space planning and interior design.

“Their greatest service is to mitigate the client’s risk with proven processes, solid project management tools and techniques, and a core group of talented and disciplined professionals.”



Meredith Thatcher, President, is the dynamic leader of the Carroll Thatcher Planning Group. An experienced facility strategic planner and a Certified Facility Manager (CFM), Meredith brings her experience and enthusiasm to every project. Innovative and service-oriented, she will devise workable solutions for your facility needs. As well as being an internationally sought-after speaker, Meredith is a Senior Advisor to the International Centre for Facilities, an instructor for the International Facility Management Association (IFMA), and an IFMA Fellow.

As a Senior Interior Designer on the Carroll Thatcher Planning Group team, **Tanya Irvine** oversees space planning and design projects. A creative designer with over ten years experience in commercial design, Tanya has a special ability to interpret a client’s practical needs while providing unique and attractive designs. Tanya became a Certified Facility Manager in 2006. Her skills in communicating and interpreting client requirements make her an invaluable contributor to client relationship management.



As a Senior Interior Designer, **Cindy Gramann** is responsible for day-to-day management of space planning and design projects at Carroll Thatcher Planning Group. With over ten years experience, Cindy ably meets clients’ needs for creative accommodation and design solutions. Comfortable in either English or French, Cindy works with a wide range of public and private sector clients to ensure that their specific requirements are met, from concept through to final site inspections.

The Right Fit

For both tenants and landlords, determining the right fit between the business needs and the space is crucial. We help tenants answer the question 'Can we stay or should we go?' We help landlords show tenants how they will look in the space.

When the 'right fit' question arises - we can help you answer it! By using a variety of tools we develop the organization's future space profile and then test it against various options, answering these questions:

- How long will this space meet our needs?
- What would need to be changed if we decide to stay here?
- What could it look like?
- How much would it cost?
- Which other spaces might meet the needs better?
- Is it time for a new look?
- How quickly is a decision required?
- Are there real estate opportunities that we should be taking advantage of?

Workplace Strategy

Companies around the world have recognized the value of workplace strategy to their bottom line. The work environment is a reflection of the organization – one that can help retain and attract employees. A workplace strategy will focus on understanding your current facility performance and how to leverage it to support and enhance your organization's strategic objectives, incorporating your people, your operations and your financial success.

By developing a workplace strategy with you, we can help you:

- Improve the flexibility of the work environment to help you respond more quickly to new opportunities, growth and changing business needs
- Retain and attract talented people
- Increase the knowledge sharing between your business units
- Reduce the future risk of your facilities being too small, too large or too expensive
- Integrate new technologies into a more productive workplace
- Resolve those on-going complaints about light, air, space, and even colours!
- Invest appropriately in your real estate assets.

Space Planning and Interior Design

Today's workplace must do more than just look good. Not only must it be an effective and productive environment, it must nourish innovation, creativity, and collaboration. We help you plan the *functional* work environment and design the *form* that best expresses your brand and your values. We take your organizational vision and reflect it in reality.

We also solve problems. Do these sound familiar? "My groups are dispersed... my people are complaining... my space is worn out... the furniture is old... I need to integrate new technology... I need people to think differently..."

No matter the size of your organization – from 4 to 4000 – *we have done it all*. Let us do the coordination of the transition while you focus on your business. Whether you need a simple sketch or a full set of construction drawings, you can count on us. We can take you from conceptual layout through final design and full construction drawings to final project sign-off. Our planners and designers coordinate the physical workplace with the people and work of the organization. Success looks like a space that helps your organization thrive!